INCREASING TRANSPARENCY AND ACCOUNTABILITY THROUGHOUT CITY GOVERNMENT

Unprecedented amount of data uploaded online in searchable, easy to use format

- Data is available here: data.cityofchicago.org
- 261 City datasets posted online (285 total datasets, including 24 Cook County datasets that are relevant to Chicagoans)
- Over 30 million rows of data have been accessed
- City budget posted online
- Examples of datasets (a list of all datasets can be found below):
 - $\circ~$ 0ver 90,000 contracts going back to 1993
 - Unfiltered crime statistics
 - All City employee salaries
 - Farmer's markets
 - Debarred vendors

Performance metrics

For the first time, people across city can track the performance of City departments online

- Data is available here: data.cityofchicago.org
- Every department can be tracked online
- Examples of topics (list of metrics and links to their locations can be found below):
 - Employee and lobbyist completion of mandatory ethics training;
 - Pothole repair;
 - Time to issue green permits;
 - Sanitation code complaints

Mileage and Travel Reimbursement Data

City Departments and Sister Agencies are now required to provide reimbursement information to be uploaded information to the City of Chicago website monthly.

- The policy was crafted after Mayor Emanuel ordered City Comptroller Amer Ahmad to conduct a thorough review of past mileage and travel practices
- As a result of this review, the Comptroller also formally stated that the preferred method of travel for employees once they have begun their work day is the CTA. If this is not feasible due to location, timing, or security reasons employees will have to provide reasoning on reimbursement forms.

Sweeping Ethics Reform

- Mayor signed 6 Executive Orders on his first day in office to close revolving door between City government and lobbyists
- Introduced and Passed an ethics ordinance strengthens limits on lobbying activities through:
 - Searchable Online Registration and Reporting: Creation of a searchable online system for registration and reporting.
 - **Gifts:** Adding the term "lobbyist" to those potential gift-givers who are limited to \$50 per single, non-cash gift, and \$100 in cumulative gifts per calendar year.
 - **Loans:** Adding lobbyists to the list of persons that City employees, officials or their businesses are prohibited from applying for or receiving loans from.
 - **Campaign Contributions:** Amending semi-annual activity report form to require lobbyists to disclose all campaign contributions to City elected officials and City employees running for office.
 - **Revolving Door:** Codifying the post-employment revolving door provisions in Mayor Emanuel's May 16 Executive Order, which bars employees from lobbying the City after leaving City employment.

Building a Comprehensive Lobbyist Disclosure Database

- Data can be found at data.cityofchicago.org
- Chicago is one of a few cities to require mandatory, online ethics trainings for its lobbyists and employees and to publicly track if they are meeting the requirement.
- The Lobbyist database currently includes:
 - 2011/2010 Lobbyist Registry;
 - 2011/2010 Lobbyist Compensation;
 - 2011/2010 Lobbyist Agency Report;
 - 2011/2010 Lobbyist Categorized Expenditures Report;
 - o 2011/2010 Lobbyist Major Expenditures Report;
 - o 2011/2010 Lobbyist Termination Report;
 - o 2011/2010 Lobbyist Gift Report
- Performance metrics are also available at data.cityofchicago.org on the number of lobbyists completing ethics training and their activity reports.

Non-Competitive Contracting Posted Online

• For the first time, pending applications for these the contracts are posted online for public review before the Non-Competitive Review Board's (NCRB) decision, three weeks ahead of the Board's decision. The pending applications and winning bids can be found <u>here</u>.

Reverse-Auction for Competitive Bidding

• "e-Bay like" online, reverse auction allows vendors to see other bids for a specific contract and offer counterbids, bringing the price of the contract down, increasing access to more businesses, and increasing transparency.

Interactive Online Mapping Tool: City Hall in Your Community

- 160 locations already posted on online map, which can be found <u>here</u>.
- The map shows what the Mayor and Commissioners have been doing in neighborhoods across Chicago.

Implementing TIF Task Force recommendations to make TIF program more effective

- The Mayor tasked his office with implementing recommendations immediately
- An internal TIF Oversight board has been established.
- Strict performance metrics and TIF justification process are being designed.

TIF Task Force Hearing and Public Review

- The City hosted a public town hall meeting in which hundreds of Chicagoans attended
- The Task Force launched a dedicated website where Chicagoans could submit ideas for reforming the TIF program, which can be found <u>here</u>.
- The TIF Task Force comprehensive report was also posted online and can be found <u>here</u>.

Launched Chicago's first budget website ChicagoBudget.org

- The website is fostering transparent and open dialogue about the City's 2012 budget
- Over 2,500 ideas have been posted; over 62,000 votes have been cast on ideas
- The site has seen over 3,100 users and over 9,700 posts

Hosted Two Open, Public Budget Town Halls

• Two meetings were attended by 1,000 Chicagoans and questions were asked both in person and through online submissions.

- Questions from Chicagoans who attended the meetings were submitted on cards and every question submitted by attendees at both budget town halls was answered
- All answers to Chicagoans' budget town hall questions were posted online at ChicagoBudget.org

Early Childhood Programs' online information system reformed

• Parents will be able to research and assess early childhood education programs online based on 5-star quality rating system for the first time

List of all datasets

- Fire Stations
- Lobbyist Data 2010 Lobbyist Registry
- Lobbyist Data 2010 Lobbyist Agency Report
- Lobbyist Data 2010 Lobbyist Termination Report
- FOIA Request Log Zoning and Land Use Planning
- FOIA Request Log Law
- FOIA Request Log Health
- Food Inspections
- FOIA Request Log License Appeal Commission
- FOIA Request Log Innovation and Technology
- Lobbyist Data 2011 Lobbyist Agency Report
- Performance Metrics Buildings Time to Issue Standard Plan Review Program Permits
- FOIA Request Log Human Relations
- FOIA Request Log Graphics and Reproduction Center
- CTA System Information Bus Stop Shelters in Digital Sign Project
- Lobbyist Data 2010 Lobbyist Gift Report
- Relocated Vehicles
- CTA Ridership 'L' Station Entries Daily Totals
- FOIA Request Log Housing And Economic Development
- Performance Metrics Streets & Sanitation Sanitation Code Complaints
- Performance Metrics Streets & Sanitation Garbage Cart Requests
- CTA Ridership Daily Boarding Totals
- FOIA Request Log City Clerk
- Performance Metrics Business Affairs & Consumer Protection Limited Business Licenses
- 311 Service Requests Pot Holes Reported (2011)
- FOIA Request Log Finance
- Performance Metrics Innovation & Technology Map Chicago Website Availability
- 311 Service Requests Vacant and Abandoned Buildings Reported
- Performance Metrics Buildings Time to Issue Easy Permits

- FOIA Request Log Human Resources
- Budget 2012 Budget Recommendations Appropriations
- FOIA Request Log Chicago Treasurer's Office
- Town Hall Answers
- CTA System Information List of 'L' Stops
- FOIA Request Log OEMC
- 311 Service Requests Rodent Baiting (2011)
- 311 Service Requests Garbage Carts (2011)
- FOIA Request Log Chicago Police Board
- Ethics Pledge
- FOIA Request Log General Services
- CTA List of Fare Media Sales Outlets
- STI Specialty Clinics
- Street Closure Permits Current
- FOIA Request Log Animal Care and Control
- Lobbyist Data 2011 Lobbyist Gift Report
- Lobbyist Data 2011 Lobbyist Categorized Expenditures Report
- FOIA Request Log Procurement Services
- Parks
- Community Service Centers
- CTA Ridership Bus Routes Monthly Day-Type Averages & Totals
- FOIA Request Log Budget & Management
- Chicago Police Department Illinois Uniform Crime Reporting (IUCR) Codes
- Bike Racks
- Workforce Centers
- FOIA Request Log Water Management
- Lobbyist Data 2010 Lobbyist Major Expenditures Report
- Budget 2011 Appropriations
- Performance Metric Department of Transportation Pavement Cave Ins
- FOIA Request Log Mayor's Office for People with Disabilities
- Budget Positions and Salaries in 2011 Appropriation Ordinance
- Women, Infant, Children Health Clinics
- Performance Metrics Streets & Sanitation Rodent Baiting
- FOIA Request Log Independent Police Review Authority
- Performance Metrics Family & Support Services Domestic Violence Service Help Line Monthly Utilization
- 311 Service Requests Graffiti Removal (2011)
- TIF Balance Sheets
- Ward Offices
- Lobbyist Data 2011 Lobbyist Compensation
- Farmers Markets
- FOIA Request Log Cultural Affairs & Special Events
- Performance Metrics Streets & Sanitation Tree Debris

- Performance Metric Department of Transportation Stop Sign Out
- Chicago Street Names
- Performance Metrics Ethics Lobbyists Completing Ethics Training
- Performance Metrics Innovation & Technology City Website Availability
- Performance Metrics Buildings Time to Issue Developer Services Permits
- Crimes 2001 to present
- Lobbyist Data 2010 Lobbyist Compensation Report
- FOIA Request Log 311
- FOIA Request Log Aviation
- Small Business Improvement Fund (SBIF) Grant Agreements
- CTA Ridership Bus Routes Daily Totals by Route
- Performance Metrics 311 Call Center
- FOIA Request Log Special Events
- Schools
- Performance Metrics Family & Support Services Senior Services Nutrition Monthly Utilization
- 311 Service Requests Tree Debris (2011)
- 311 Service Requests Sanitation Code Complaints (2011)
- Youth Centers
- CTA Ridership Bus Stop Boardings in September 2010
- Neighborhood Health Clinics
- Performance Metrics Ethics Lobbyists Registrations and Activity Reports Received, Reviewed and Made Available for Public Inspection
- FOIA Request Log Chicago Public Library
- Public Technology Resources
- Performance Metrics Procurement Services Task Order Request (TOR)
- FOIA Request Log Cultural Affairs
- Popular Fiction Titles at the Chicago Public Library
- Employee Indebtedness to the City of Chicago
- Average Daily Traffic Counts
- Performance Metric Department of Transportation Street Lights All Out
- FOIA Request Log Compliance
- Performance Metrics Streets & Sanitation Graffiti Removal
- Senior Centers
- Budget 2012 Budget Recommendations Positions and Salaries
- FOIA Request Log Community Development
- Contracts
- Lobbyist Data 2011 Lobbyist Termination Report
- Payments
- FOIA Request Log Environment
- Performance Metrics Procurement Services City Auctions
- Performance Metric Department of Transportation Pothole Repair
- CTA Performance Unscheduled Days Off

- FOIA Request Log Office of the Mayor
- CTA Ridership 'L' Station Entries Monthly Day-Type Averages & Totals
- CTA Performance Bus Runs Held Due to Absenteeism (2011, Jan-Aug)
- Bureau of Sanitation Unscheduled Absences by Day of Week for Refuse Truck Drivers
- Individual Landmarks
- FOIA Request Log Fleet Management
- Lobbyist Data 2011 Lobbyist Registry
- Performance Metrics Innovation & Technology 311 Website Availability
- Lobbyist Data 2011 Lobbyist Major Expenditures Report
- Performance Metrics Ethics Mandatory Annual Ethics Training
- FOIA Request Log Transportation
- Performance Metrics Family & Support Services Workforce Services Monthly Utilization
- FOIA Request Log Buildings
- FOIA Request Log Fire
- Performance Metrics Business Affairs & Consumer Protection Retail Food Licenses
- Mental Health Clinics
- Sex Offenders
- Performance Metric Department of Transportation Traffic Light Out
- Performance Metrics Family & Support Services Homeless Shelter System Monthly Utilization
- Performance Metrics Family & Support Services Children Services Program Monthly Utilization
- Performance Metrics Innovation & Technology Zoning Map Website Availability
- CTA Ridership Annual Boarding Totals
- FOIA Request Log Police
- Crimes One year prior to present
- Libraries
- Performance Metrics Family & Support Services Youth Services Program Monthly Utilization
- Performance Metrics Ethics Statements Of Financial Interests Filed
- Current Employee Names, Salaries, and Position Titles
- Popular Nonfiction Titles at the Chicago Public Library
- Debarred Firms and Individuals
- FOIA Request Log Business Affairs & Consumer Protection
- Building Permits
- FOIA Request Log Family and Support Services
- Towed Vehicles
- Performance Metrics Buildings Time To Issue Green Permits
- Police Stations
- TIF Projection Reports

- Bureau of Sanitation Unscheduled Absences by Day of Week for Refuse Collectors
- Landmark Districts
- FOIA Request Log Streets & Sanitation
- FOIA Request Log Revenue
- Lobbyist Data 2010 Lobbyist Categorized Expenditures Report
- 311 Service Requests Street Lights All Out (2011)
- Open Spaces Riverwalk
- Cook County Highway Department Jurisdictions
- Individual Landmarks Shapefiles
- Boundaries ZIP Codes
- Bike Routes
- Farmers Markets Shapefiles
- Boundaries Census Blocks 2010
- Boundaries Enterprise Zones
- Boundaries State Congressional Districts (Senate)
- Boundaries Police Districts
- Boundaries Curb Lines
- Cook County Forest Preserve Groves
- CTA Bus Turnarounds
- CTA 'L' (Rail) Lines
- Boundaries Enterprise Communities
- Boundaries Curb Lines
- Parks Shapefiles
- Cook County Public Schools
- Boundaries Planning Districts
- Cook County Facilities
- Cook County Fishing Lakes
- Boundaries Census Tracts 2010
- Cook County Fishing Lakes
- Open Spaces Habitats
- Pedway Routes
- Open Spaces Riverwalk
- Cook County Private Schools
- Boundaries Census Blocks
- Metra Stations
- Street Sweeping
- Boundaries Neighborhoods
- Boundaries Conservation Areas
- Open Spaces Habitats
- CTA Bus Routes
- Street Sweeping
- Cook County Highway Department Construction Locations 2011

- Waterways
- Boundaries Census Tracts
- Street Center Lines
- Boundaries Wards
- Boundaries Census Tracts 2010
- CTA 'L' (Rail) Stations
- Boundaries Neighborhoods
- Boundaries Special Service Areas
- Boundaries Census Blocks 2010
- CTA Bus Routes
- Boundaries Wards
- Boundaries Special Service Areas
- Boundaries U.S. Congressional Districts
- Metra Lines
- Boundaries City
- Open Spaces Campus Parks
- CTA Bus Turnarounds
- Schools
- Open Spaces Malls and Plazas
- Boundaries Enterprise Communities
- Boundaries Tax Increment Financing Districts
- CTA Bus Stops
- Individual Landmarks
- Open Spaces Neighbor Space Gardens
- Boundaries State Congressional Districts (House)
- Parks
- Boundaries Police Districts
- Boundaries Community Areas
- Farmers Markets
- Open Spaces Malls and Plazas
- Boundaries Tax Increment Financing Districts
- Cook County Forest Preserve Boundaries
- Cook County Forest Preserves Trails
- Forest Preserves Chicago
- Cook County Forest Preserve Shelters
- Open Spaces Campus Parks
- Bike Routes
- CTA 'L' (Rail) Lines
- CTA Fare Media Sales Outlets Shapefiles
- Boundaries Empowerment Zones
- CTA Bus Garage Locations
- Cook County Hospitals

- Railroads
- Open Spaces Neighbor Space Gardens
- Boundaries Conservation Areas
- Boundaries Surrounding Municipalities
- Boundaries Industrial Corridors
- Metra Stations
- Cook County Public Schools
- Boundaries Empowerment Zones
- CTA Park & Ride Locations
- CTA Bus Stops
- Boundaries City
- Railroads
- Metra Lines
- School Grounds
- CTA Park & Ride Locations
- Boundaries Community Areas
- Boundaries Central Business District
- Boundaries Landmark Districts
- Waterways
- Pedway Routes
- Open Spaces Boulevards
- Cook County Forest Preserve Trails
- Boundaries ZIP Codes
- CTA Bus Garage Locations
- Cook County Cemeteries
- Boundaries Landmark Districts
- Police Stations Shapefiles
- Boundaries Planning Regions
- Cook County Private Schools
- Boundaries Central Business District
- Hospitals Chicago
- Major Streets
- Open Spaces Boulevards
- CTA Fare Media Sales Outlets
- Boundaries Surrounding Municipalities
- Cook County Forest Preserve Boundaries
- Boundaries Enterprise Zones
- Cook County Hospitals
- Boundaries Industrial Corridors
- CTA 'L' (Rail) Stations
- Building Footprints
- Cook County Facilities

- Cook County Highway Department Construction Locations 2011
- Cook County Forest Preserve Groves
- Street Center Lines
- Cook County Forest Preserve Shelters
- Cook County Highway Department Jurisdictions
- Cook County Cemeteries
- CTA System Information Developer Tool: Customer Alerts APIs
- CTA System Information Developer Tool: Bus Tracker API
- CTA System Information Developer Tool: Train Tracker API (beta)
- CTA System Information Developer Tool: GTFS Data

List of all performance metrics

- <u>Agency Efficiency</u>
- Agent Abandonment Rate
- <u>Average Wait Time</u>
- <u>Call Volume</u>
- <u>311 Website Availability</u>
- Internet Site Availability
- <u>Map Chicago Website Availability</u>
- Zoning Map Website Availability
- Lobbyists Completing Ethics Training
- <u>Lobbyists Registrations and Activity Reports Received, Reviewed and Made</u> <u>Available for Public Inspection by the Board of Ethics</u>
- Mandatory Annual Ethics Training
- <u>Statements of Financial Interests Filed</u>
- <u>City Auctions</u>
- Task Order Request (TOR)
- <u>Lead Inspections</u>
- <u>Percent Served at Specialty STI Clinics</u>
- <u>School-Based Oral Health Care</u>
- <u>Vaccine Doses Delivered to Healthcare Providers</u>
- <u>Children Services Program Monthly Utilization</u>
- <u>Domestic Violence Service Help Line Monthly Utilization</u>
- Homeless Shelter System Monthly Utilization
- Senior Services Nutrition Monthly Utilization
- <u>Workforce Services Monthly Utilization</u>
- Youth Services Program Monthly Utilization
- <u>Limited Business License</u>
- <u>Retail Food License</u>
- Developer Services Permit
- <u>Easy Permit</u>
- <u>Green Building Permit</u>

- <u>Standard Plan Review Permit</u>
- <u>Pavement Cave-In</u>
- <u>Pothole Repair</u>
- <u>Stop Sign Out</u>
- <u>Street Lights All Out</u>
- <u>Traffic Lights Out</u>
- Garbage Cart Requests
- <u>Graffiti Removal</u>
- <u>Rodent Baiting</u>
- <u>Sanitation Code Complaints</u>
- <u>Tree Debris</u>